



Spectators Code of Conduct

It is recognised that Woking Football Club will require the fans to 'buy into' and support our quest to make the Laithwaite Community Stadium Covid Compliant and to comply with the current guidance around Covid-19. As such, a Spectator Code of Conduct will be displayed upon entry to the ground, on the club website / social media channels and form part of the online ticket purchasing process.

This following has been based upon SG02 guide with our own observations included and forms the Woking FC Spectators Code of Conduct.

In order to assist our staff and stewards, and help to protect you and your fellow spectators, you are kindly requested to follow this guidance to ensure everyone is as safe as we can possible be.

- Before you travel, check what amenities are available in the zone you are in, that you can access what you require, and which gate you **MUST** enter.
- Upon arrival at the Laithwaite Community Stadium, look for the socially distanced painted feet on the ground and keep to the spacing when going through the entry points into the ground.
- Our capacity is based on the 1m+ guidance so you are requested to wear a face mask while around the stadium including when seated or standing on a terrace*.
- At all times and in all parts of the ground, please observe social distancing and avoid close contact with others **NOT** in your social bubble.
- Arrive in good time to go through all the necessary procedures at the correct entry point.
- Be aware your temperature will be taken as a condition of entry. If it is too high (37.6c) you will be denied entry on the grounds of public safety.
- Make sure in advance you know where your entry point is and how to navigate around the facilities in your area. Each area will be restricted as to where you can go.
- Follow the painted arrows or signs to get to your designated viewing space.
- Please note that inside the Laithwaite Community Stadium, contactless payment will be the primary choice of payment.



- Under current guidance the bars will be closed. Do not bring alcohol into the ground and do not bring in drinks in cans or glass bottles. Any such items will be confiscated at the bag checks
- Familiarise yourself with any one-way systems or routes around the ground. The route you have always used may no longer be viable.
- Remain in your seat or terrace section at all times where possible. Less movement is less chance of a transmission.
- If you do need to leave your viewing position, wait for a time when the gang ways are clear and follow the signs or guidance from the stewards.
- If you are seated, avoid passing face to face of other spectators and turn your head or body as they pass by.
- In the LGS, please remain seated in your designated seat irrespective of social bubbles. This will, again, assist stewards to identify where there are spaces and that social distancing is being maintained.
- If you are standing, please stay within your social bubble and give each other respectful room when passing by. Be aware of others around you.
- In terraced areas you will be directed where to stand (on a designated coloured dot) to assist the stewards to help ensure we can accommodate all ticket holders in accordance with social distancing guidelines. Do not argue with stewards and accept these are exceptional times. Individual preferences cannot be accommodated.
- On the terraces, please remain standing on your allotted coloured dot at all times irrespective of social bubbles. This will assist stewards to identify where there are spaces and that social distancing is being maintained.
- Do not attempt to move to another zone within your allotted terrace at half time or any other time as this create unnecessary friction amongst spectators and is likely to lead to a breach of the social distancing guidelines.
- Maintain good hygiene and regularly wash your hands and use the hand sanitisers that are positioned around the ground and at high touch point areas.
- Please avoid touch surfaces such as railings and gates as well as avoid touching your face and eyes.
- Please be respectful of others and cover your nose and mouth when you cough, yawn or sneeze.



- Avoid hugs, hi-fives and any contact with those outside your social bubble.
- Take care when shouting, cheering or celebrating. Remember to keep at least 1 metre away from others and always wear your mask*.
- Smoking or vaping is NOT permitted anywhere inside the stadium. Re-entry will also NOT be permitted should anyone leave the stadium to smoke/vape.
- If you are attending with other members of your social bubble, please make sure that they have read and understand these guidelines too.
- If you bring food or drink into the ground, please prepare it as much as you can at home and do not bring in cutlery or picnic hampers. PLEASE dispose of YOUR rubbish yourself.

**We are aware some people have exemptions to wearing masks and face coverings. Please do not be offended if we ask for clarification if it's not obvious.*

Ticketing

- All tickets are to be registered under the users' name and personally identified. One person – one ticket. Not a group or group leader's name.
- Once purchased, tickets are non-transferrable.
- Everyone entering the Laithwaite Community Stadium is required to provide their details for Track and Trace purposes and scan the NHS QR code upon entry or provide your pre-written details in the 'drop box' at the entrance.

This code of conduct is there to protect all our fans while still complying with Government advices. Please be respectful to each other, stewards and volunteers with instructions or directions given otherwise failure to comply may see you removed from the stadium, your membership cancelled and ability to attend Woking FC games removed immediately and / or indefinitely.

Looking after everyone together.